

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	22	call near center and pstn same gateway and (lidb or (line near information near database)) and node and quer\$6	US-PGPUB; USPAT	OR	ON	2006/10/01 10:29
S2	21	call near center and pstn same gateway and (lidb or (line near information near database)) and node and quer\$6 and name and (caller or calling or subscriber or customer or user) and (forward\$5 or rout\$5) and gateway and database	US-PGPUB; USPAT	OR	ON	2006/10/29 13:35
S7	25	call near center and pstn and gateway and (lidb or (line near information near database)) and node and quer\$6	US-PGPUB; USPAT	OR	ON	2006/10/02 07:08
S29	38	pstn near4 data near2 (link or line) and call near center and data and ident\$7	US-PGPUB; USPAT	OR	ON	2006/10/29 13:53
S30	3	379/265.02 and call near center and pstn same gateway and (lidb or (line near information near database)) and node and quer\$6 and name and (caller or calling or subscriber or customer or user) and (forward\$5 or rout\$5) and gateway and database	US-PGPUB; USPAT	OR	ON	2007/03/14 12:05
S31	47	379/265.02 and pstn and gateway and node and database and (lidb or (line near information or database))	US-PGPUB; USPAT	OR	ON	2007/03/14 12:07
S32	19	call near center and pstn and gateway and (lidb or (line near information near database)) and node and quer\$6 and database and name and (agent or operator) and (data or information) and (calling or caller or subscriber or user)	US-PGPUB; USPAT	OR	ON	2008/01/03 10:40
S44	18	quer\$5 near3 ((enterprise near application) or (customer near relationship near management near application) or crm) and call near center	US-PGPUB; USPAT	OR	ON	2008/01/03 10:44
S45	13	quer\$5 near3 ((enterprise near application) or (customer near relationship near management near application) or crm) and call near center and name with address	US-PGPUB; USPAT	OR	ON	2008/01/03 10:44

## EAST Search History

S46	14	quer\$5 near3 ((enterprise near application) or (customer near relationship near management near application) or crm) and call near center and name with (number or address)	US-PGPUB; USPAT	OR	ON	2008/01/03 10:44
S47	2	quer\$5 near3 ((enterprise near application) or (customer near relationship near management near application) or crm) same call near center and name with (number or address)	US-PGPUB; USPAT	OR	ON	2008/01/03 10:46
S69	8	quer\$7 near3 ((enterprise near application) or crm or (customer near relationship near management)) and line near information and call near center and quer\$5	US-PGPUB; USPAT	OR	ON	2008/01/03 11:12
S100	42	quer\$7 near3 (crm or (customer near relationship near management)) and name with (number or address) and quer\$6	US-PGPUB; USPAT	OR	ON	2008/01/03 15:23
S101	195	thomas near2 creamer.in.	US-PGPUB; USPAT	OR	ON	2008/01/03 15:23
S102	1	379/265.02 and quer\$7 near3 (crm or (customer near relationship near management)) and name with (number or address) and quer\$6	US-PGPUB; USPAT	OR	ON	2008/01/03 15:23